

Assessment Plan

Module 2 Organisational Level

Course 1 Diversity of volunteer-involving organisations in theory and practice

Short Assignment Descriptions

To evaluate the students, we use one formative and two summative assignments:

- 1. Formative (individual): Reading notes to prepare for the sessions. Before every session, students are asked to read materials to prepare. To ensure active reading and participation, reading notes will have to be uploaded before class. Reading notes include a short and critical summary of the text, and a brief judgement of the application to the world of practice.
- 2. Summative Applied (Individual): Students will be asked to choose an example of a volunteer-involving organisation and conduct a case study on its basic characteristics based on the different definitions, classifications, and typologies they have learned in the course and discuss the role of volunteers/volunteer management within. Students will also form groups to discuss different examples.
- **3. Summative Creative (group):** Students will create a presentation on the process of professionalisation of a volunteer-involving organisation of their choice and discuss the changing role of volunteers and differences in volunteer management approach following different phases of the organisational development.

Assessment Matrix

	Assessment formats		
Learning objectives per course (After following this course, the student is able to:)	Summative I Case study paper	Summative II Public presentation and discussion	Formative
Know the basic definitions, typologies, and classifications of volunteer-involving organisations.	х	х	х
Understand the diversity of volunteer involving organisations in a European perspective.	х	х	х
Understand the functioning and complexity of nonprofit organisations development and volunteering.	х	х	х
Understand the differences between universalistic and conditional volunteer management.	х	х	х
Analyze the difference between volunteer management realities in organizations.	х	х	х
Evaluate the position of volunteers and volunteer management in different sectors and types of organizations.		х	
Weighting	60%	20%	20%
Form of examination (e.g. MC, Open ended questions, open-book, etc.)	Assignment	Presentation	Preparation
Group / Individual	Individual	Group	Individual

Detailed Assignment Descriptions

Formative - Individual assignment: Reading notes

Learning objectives:

- Know the basic definitions, typologies, and classifications of volunteer-involving organisations.
- Understand the diversity of volunteer involving organisations in a European perspective.
- Understand the functioning and complexity of nonprofit organisations development and volunteering.
- Understand the differences between universalistic and conditional volunteer management.
- Analyze the difference between volunteer management realities in organizations.

Description:

Reading notes to prepare for the lectures. Before every class, students are asked to read materials to prepare. To ensure active reading and participation, reading notes will have to be uploaded before class. Reading notes include a short and critical summary of the text, and a brief judgement of the application to the world of practice.

Deliverable(s):

5 reading notes of about 500 words each.

Summative Assignment 1: Conducting a case study of volunteer management in an organisation – paper delivery

Learning Objective(s)

- Know the basic definitions, typologies, and classifications of volunteer-involving organisations.
- Understand the diversity of volunteer involving organisations in a European perspective.
- Understand the functioning and complexity of nonprofit organisations development and volunteering.
- Understand the differences between universalistic and conditional volunteer management.
- Analyze the difference between volunteer management realities in organizations.

Description

For this assignment, students are asked to choose an example of volunteer-involving organisation of their choice to conduct a short case study of functioning and complexity of organisation's development and volunteering in relation to appropriate volunteer management. Firstly, they should give a reflection on the organisation's basic characteristics based on the theoretical background of the main definitions, classifications and typologies of variety of volunteer-involving organisations they have learned in the course. After they should be able to apply the theoretical knowledge about different volunteer management approaches and choose the most suitable type of volunteer management according to the case study organization. They should conduct a SWOT analysis of the type of volunteer management chosen according to the main characteristics of the case study organization. Students should demonstrate a comprehensive understanding of the volunteer management realities in different volunteer-involving organizations.

Deliverable

A 15-page report addressing all the above-mentioned points with clear application of theoretical knowledge to a volunteer-involving organization in practice.

Grading Criteria

- Clear description of diversity of volunteer-involving organisations through main typologies and classifications.
- Thorough research of functioning and complexity of nonprofit organisations development and volunteering.
- Depth of analysis of different volunteer management approaches.
- Creative and critical thinking in analyzing volunteer management realities in different organizational settings.

Summative Assignment 2: Conducting a case study of volunteer management in an organisation – public presentation and discussion

Learning objective(s)

- Know the basic definitions, typologies, and classifications of volunteer-involving organisations.
- Understand the diversity of volunteer involving organisations in a European perspective.
- Understand the functioning and complexity of nonprofit organisations development and volunteering.
- Understand the differences between universalistic and conditional volunteer management.
- Analyze the difference between volunteer management realities in organizations.
- Evaluate the position of volunteers and volunteer management in different sectors and types of organizations.

Description

Students are asked to publicly present their case study of volunteer management in a chosen organisation and defend it in a group discussion (10 minute presentation, 10 minute QA). Students are also expected to evaluate the position of volunteers and volunteer management in different sectors and types of organizations in the proposed presentations of other colleagues and defend their positions. Every student must raise at least one question and challenge the presented design. Each student will prepare a short outline (1-page) of a short summary of their presentation that will be circulated to the entire group before the presentation.

Deliverable

3-page (1500 words) outline of the presentation summary and report of the discussion.

Grading Criteria

- Thorough understanding of the key definitions, typologies, and classifications of volunteer-involving organisations.
- Thorough understanding of functioning and complexity of nonprofit organisations development and volunteering in relation to different types of volunteer management.
- Depth of argumentation, creative and critical thinking when discussing the position of volunteers and volunteer management in different sectors and types of organizations.