Evi-Dems Volunteer Manager Master Literature Overview

Open access?	Link	Resource	Pages	M1C1	M1C2	M1C3	M2C1	M2C2	M2C3	M3C1	M3C2	M3C3	M4C1	M4C2	M4C3
YES	https://www.researchgate.net/public	Anseel, F., F. Lievens & E. Schollaert (2009). Reflection as a strategy to enhance task performance after feedback. Organizational Behavior and Human Decision Processes, 110(1), 23-35.	10												X
YES	https://www.ncbi.nlm.nih.gov/pmc/a	Antes, A.L., C.E. Thiel, L.E. Martin, C.K. Stenmark, S. Connelly, L.D. Devenport & M.D. Mumford (2012). Applying cases to solve ethical problems: The significance of positive and process-oriented reflection. Ethics & behavior, 22(2), 113-130.	17												X
YES	https://www.researchgate.net/public	Ashford, S.J., R. Blatt & D. VandeWalle (2003). Reflections on the looking glass: A review of research on feedback-seeking behavior in organizations. Journal of management, 29(6), 773-799.	26												X
Request	https://www.researchgate.net/public	Ayas, K. & N. Zeniuk (2001). Project-based learning: Building communities of reflective practitioners. Management learning, 32(1), 61-76.	15												X
Request	https://www.academia.edu/5281812	Barsoux, J.L. (1996). Why organisations need humour. European Management Journal, 14(5), 500-508.	8												X
YES	https://www.researchgate.net/public	Bromley, P., & Orchard, C.D. (2016). Managed morality: The rise of professional codes of conduct in the U.S. nonprofit sector. Nonprofit and Voluntary Sector Quarterly, 45(2), 351-374.	24												X
YES	https://www.researchgate.net/profile	Densten, I.L. & J.H. Gray (2001). Leadership development and reflection: what is the connection?. International Journal of Educational Management.	5												X
YES	https://researchportal.murdoch.edu.a	Girardi, A., S. Minaee, M. Paull, C. Whitsed & I. Boudville (2015). Reflective learning and the development of leaders.	20												X
YES	https://www.nonprofitjourney.org/up	Gosling, J. & H. Mintzberg (2003). The five minds of a manager. Harvard business review, 81(11), 54-63.	9												X
YES	https://researchportal.murdoch.edu.a	Gray, D.E. (2007). Facilitating management learning: Developing critical reflection through reflective tools. Management learning, 38(5), 495-517.	22												X
Request	https://www.researchgate.net/public	Harvey, M. & D.M. Jenkins (2014). Knowledge, praxis, and reflection: The three critical elements of effective leadership studies programs. Journal of Leadership Studies, 7(4), 76-85.	9												X
NO		Hoedemakers, J. (2023). Wanted*: Court Jester: How to increase the reflective capacity of CEOs. Entrepreneurs, and managers*	?												X
Request	https://www.researchgate.net/public	Jefferson, J.K., I.H. Martin & J. Owens (2014). Leader development through reading and reflection. Journal of Leadership Studies, 8(2), 67-75.	8												X
Request	https://www.researchgate.net/public	Karwat, D.M. (2019). Self-Reflection for Activist Engineering. Science and engineering ethics, 1-24.	24												X
YES	https://dl.ifip.org/db/conf/ifip8-6/ifip	McMaster, T., D. Wastell & H.Z. Henriksen (2005, mei). Fooling around: The corporate jester as an effective change agent for technological innovation, in IFIP International Working Conference on Business Agility and Information Technology Diffusion (pp. 129-144). Springer.	15												X
YES	https://www.researchgate.net/public	Nesbit, P.L. (2012). The role of self-reflection, emotional management of feedback, and self-regulation processes in self-directed leadership development. Human Resource Development Review, 11(2), 203-226.	23												X
YES	https://www.casrilanka.com/casl/ima	Raelin, J.A. (2002). 'I Don't Have Time to Think!' (vs. The Art of Reflective Practice). Reflections, 4(1), 66-79.	13												X
YES	https://flora.insead.edu/fichiersti_wp	Vries, M.F.K. de (1989). The leader as mirror: clinical reflections. Human Relations, 42(7), 607-623.	16												X
YES	https://papers.ssrn.com/sol3/papers.	Kaptein, M. & Wempe, J. (2002). Three General Theories of Ethics and the Integrative Role of Integrity Theory. SSRN Electronic Journal.	52										x		
YES	https://journals.sagepub.com/doi/full	Chapman, C. M., Hornsey, M. J., Gillespie, N., & Lockey, S. (2023). Nonprofit Scandals: A Systematic Review and Conceptual Framework. Nonprofit and Voluntary Sector Quarterly, 52(1_suppl), 278S-312S. https://doi.org/10.1177/08997640221129541	34										x		
YES	https://www.researchgate.net/public	De Bruin Cardoso, I., Russell, A. R., Kaptein, M., & Meijs, L. (2023). How Moral Goodness Drives Unethical Behavior: Empirical Evidence for the NGO Halo Effect. Nonprofit and Voluntary Sector Quarterly, 0(0). https://doi.org/10.1177/08997640231179751	10										x		
YES	https://www.researchgate.net/public	Bromley, P., & Orchard, C.D. (2016). Managed morality: The rise of professional codes of conduct in the U.S. nonprofit sector. *Nonprofit and Voluntary Sector Quarterly, 45* (2), 351-374.	24										X		
YES	https://www.researchgate.net/public	Kaptein, M. (2019) The Moral Entrepreneur: A New Component of Ethical Leadership. *J Bus Ethics* **156,** 1135–1150 https://doi.org/10.1007/s10551-017-3641-0	15										x		
YES	https://link.springer.com/article/10.1	Ia Cour, A., Hustinx, L. & Eliasoph, N. Paradoxes Within the Management of Volunteers.Voluntas 34, 442–451 (2023). https://doi.org/10.1007/s11266-023-00578-8	10										x		
YES	https://www.semanticscholar.org/pap	Kuenzi, M., Mayer, D., Greenbaum, R. (2019). Creating an ethical organizational environment: The relationship between ethical leadership, ethical organizational climate, and unethical behavior. Personnel Psychology 73(1). 10.1111/peps.12356	27										x		
Yes	https://pure.eur.nl/en/publications/t	De Bruin Cardoso, I. (2024). The Dark Side of the NGO Halo: Exploring moral goodness as a drive for NGO unethical behavior. [Doctoral thesis, ERIM] (Chapter 2 only).	?										x		
YES	https://link.springer.com/article/10.1	Kaptein, M. (2023) A Paradox of Ethics: Why People in Good Organizations do Bad Things. Journal of Business Ethics, 184, 297–316 https://doi.org/10.1007/s10551-022-05142-w	19										x		
NO	https://www.researchgate.net/public	De Cremer, D., van Dick, R., Tenbrunsel, A., Pillutla, M., & Murnighan, J.K. (2011). Understanding ethical behavior and decision making in management: A behavioral business ethics approach. British Journal of Management, 22, S1-4.	4										X		
NO		Gottleib, J.Z. & Sanzgiri, J. (1996). Towards an ethical dimension of decision making in organizations. Journal of Business Ethics, 15(12), 1275-1285.	15										X		
YES	https://isiarticles.com/bundles/Article	Greitemeyer, T., & Sagioglou, C. (2018). When positive ends tarnish the means: The morality of nonprofit more than of for-profit organizations is tainted by the use of compliance techniques. Journal of Experimental Social Psychology, 76(1), 67-75. https://doi.org/10.1016/j.jesp.2017.12.007	8										X		
YES	https://www.researchgate.net/public	Kaptein, M. (2015). The Effectiveness of Ethics Programs: The Role of Scope, Composition, and Sequence. Journal of Business Ethics, 132(2), 415-431. https://doi.org/10.1007/s10551-014-2296-3	16										x		
NO	https://www.researchgate.net/public	Mitchell, M., Reynolds, S., & Treviño, L. (2020). The study of behavioral ethics within organizations. Personnel Psychology, 70(2), 313-314. https://doi.org/10.1111/peps.12381	9										X		
YES	https://www.nov.nl/themas/wetensc	Bos, C.M. van den (2014, Maart 06). Using Volunteering Infrastructure to Build Civil Society. Erasmus University Rotterdam (250 pag.) (Arnhem: Stichting Rijnstad). Chapter 7	21								x	x			
Request	https://www.researchgate.net/public	Brudney, J.L., Meijs, L.C.P.M., & Van Overbeeke, P.S.M. (2019). More is Less? The volunteer stewardship framework and models. Nonprofit Management and Leadership, 30(1), 69-87. https://doi.org/10.1002/nml.21358	18				X	X	X			X			
YES	https://www.academia.edu/1425272	Brudney, J. L., & Meijs, L. C. (2009). It ain't natural: Toward a new (natural) resource conceptualization for volunteer management. *Nonprofit and voluntary sector quarterly* , *38* (4), 564-581.	15	x				X	X			X			
YES	https://journals.sagepub.com/doi/ep	Arnon, L., Almog-Bar, M., & Cnaan, R. A. (2022). Volunteer Engageability: A Conceptual Framework. *Nonprofit and Voluntary Sector Quarterly* , 08997640221132499.	19									X			
YES	https://www.nov.nl/themas/wetensc	Bos, C.M. van den (2014, Maart 06). *Using Volunteering Infrastructure to Build Civil Society.* Erasmus University Rotterdam (250 pag.) (Arnhem: Stichting Rijnstad). Chapter 4	48									X			
YES	https://www.degruyter.com/document/doi/10.1515/npf-2012-0004/html	Brudney, J.L. & L.C.P.M. Meijs (2013). Our common commons: policies for sustaining volunteer energy. Nonprofit Policy Forum, 4, 29-45. https://www.degruyter.com/view/j/npf.2013.4.issue-1/npf-2012-0004/npf-2012-0004.xml	16									X			
YES	https://espace.curtin.edu.au/bitstrea	Haski-Leventhal, D., Meijs, L. C., Lockstone-Binney, L., Holmes, K., & Oppenheimer, M. (2018). Measuring Volunteerability and the Capacity to Volunteer among Non-volunteers: Implications for Social Policy. Social Policy & Administration, 52(5), 1139-1167. https://espace.curtin.edu.au/bitstream/handle/20.500.11937/67066/67248.pdf?sequence=2&isAllowed=y	28									X			
Request	https://www.researchgate.net/public	Hustinx, L., & Meijs, L. C. (2011). Re-embedding volunteering: In search of a new collective ground. Voluntary Sector Review, 2(1), 5-21.	16									X			
YES	https://www.researchgate.net/public	Hustinx, L., Cnaan, R. A., & Handy, F. (2010). Navigating theories of volunteering: A hybrid map for a complex phenomenon. *Journal for the theory of social behaviour* , *40* (4), 410-434.	24									X			
YES	https://journals.sagepub.com/doi/10.	Koolen-Maas, S. A., Meijs, L. C., van Overbeeke, P. S., & Brudney, J. L. (2023). Rethinking Volunteering as a Natural Resource: A Conceptual Typology. *Nonprofit and Voluntary Sector Quarterly* , *52* (1_suppl), 353S-377S.	24									X			
YES	https://pure.eur.nl/ws/portalfiles/po	Lockstone-Binney, L., Holmes, K., Meijs, L. C., Oppenheimer, M., Haski-Leventhal, D., & Taplin, R. (2022). Growing the volunteer pool: Identifying non-volunteers most likely to volunteer. VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations. 33(4). 777-794.	17									X			
Request	https://www.academia.edu/1425297	Meijs, L. C. P. M., Ten Hoorn, E. M. and Brudney, J. L. (2006), 'Improving societal use of human resources: from employability to volunteerability', Voluntary Action, 8: 36–54. https://www.bl.uk/collection-items/improving-societal-use-of-human-resources Open access	18									X			
YES	https://www.researchgate.net/public	Nesbit, R., Christensen, R. K., & Brudney, J. L. (2018). The limits and possibilities of volunteering: A framework for explaining the scope of volunteer involvement in public and nonprofit organizations. *Public Administration Review* , *78* (4), 502-513	9									X			

YES	https://journals.sagepub.com/doi/10.	Young, D. R. (2000). Alternative models of government-nonprofit sector relations: Theoretical and international perspectives. Nonprofit and voluntary sector quarterly, 29(1), 149-172.	23					X		X	X				
Request	https://www.researchgate.net/public	Bowman, W. (2009). The economic value of volunteers to nonprofit organizations. *Nonprofit Management and Leadership, 19* (4), 491-506.	15							X	X				
YES	https://www.researchgate.net/public	Haski-Leventhal, Debbie, Lesley Hustinx, and Femida Handy. "What money cannot buy: The distinctive and multidimensional impact of volunteers." Journal of Community Practice 19, no. 2 (2011): 138-158.	20							x	X				
YES	https://pure.hva.nl/ws/portalfiles/po	Metz, J., Roza, L., Meijs, L., Baren van, E., & Hoogervorst, N. (2017). Differences between paid and unpaid social services for beneficiaries. *European Journal of Social Work, 20* (2), 153-166.	13							X	X				
YES	https://www.researchgate.net/public	Eikenberry, A. M. (2009). Refusing the market: A democratic discourse for voluntary and nonprofit organizations. Nonprofit and Voluntary Sector Quarterly, 38(4), 582-596. http://journals.sagepub.com/doi/abs/10.1177/0899764009333686	14							X					
YES	https://www.researchgate.net/public	Handy, F., & Srinivasan, N. (2005). The demand for volunteer labor: A study of hospital volunteers. *Nonprofit and Voluntary Sector Quarterly* , *34* (4), 491-509.	18							x					
YES	https://www.researchgate.net/public	Mook, L., Richmond, B. J., & Quarter, J. (2009). Calculating the value of volunteer contributions for financial statements. *The Philanthropist* , *18* (1), 71-83.	8							x					
YES	https://urbanedjournal.gse.upenn.ed	Ruiz, A. S. (2022). A conceptual proposition to if and how immigrants' volunteering influences their integration into host societies. Perspectives on Urban Education, 20(1). (link)	13							X					
YES	https://www.researchgate.net/public	Salamon, L. M., Sokolowski, S. W., & Haddock, M. A. (2011). Measuring the economic value of volunteer work globally: Concepts, estimates, and a roadmap to the future. *Annals of Public and Cooperative Economics* , *82* (3), 217	35							x					
Request	https://www.researchgate.net/public	Serrat, R., Warburton, J., Petriwskyj, A., & Villar, F. (2017). Political participation and late-life learning: a cross-cultural study of older people's participation in seniors' interest organisations in Australia and Spain. VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations. 28. 265-287.	22							X					
Will be when published		van Overbeeke, P.S.M. (expected '23). An integrative review on volunteer value. *Chapter in Doctoral thesis. ERIM* . – Section on Individual value level	30							X					
Will be when published		van Overbeeke, P.S.M., Meijs, L.C.P.M., & Frey-Heger, C. (expected '23). Two mechanisms of volunteer value creation. *Chapter in Doctoral thesis. ERIM* .	30							X					
YES	https://figshare.le.ac.uk/articles/jour	Ward, J., & Greene, A. M. (2018). Too much of a good thing? The emotional challenges of managing affectively committed volunteers. *Nonprofit and voluntary sector quarterly* , *47* (6), 1155-1177.	22							X					
YES	https://www.researchgate.net/public	Handy, F., Cnaan, R. A., Brudney, J. L., Ascoli, U., Meijs, L. C., & Ranade, S. (2000). Public perception of" who is a volunteer": An examination of the net-cost approach from a cross-cultural perspective. Voluntas: International Journal of Voluntary and Nonprofit Organizations, 11(1), 45-65.	20					X	X		X				
Request	https://www.researchgate.net/public	Hoogervorst, N., Metz, J., Roza, L., & van Baren, E. (2016). How Perceptions of Altruism and Sincerity Affect Client Trust in Volunteers Versus Paid Workers. Nonprofit and Voluntary Sector Quarterly, 45(3), 593-611. http://journals.sagepub.com/doi/abs/10.1177/0899764015597778	18								X				
Request	https://www.academia.edu/1425297	Meijs, L. C., Handy, F., Cnaan, R. A., Brudney, J. L., Ascoli, U., Ranade, S., ... & Weiss, I. (2003). *All in the eyes of the beholder* ? *Perceptions of volunteering across eight countries* (pp. 19-34). Springer US.	15								X				
YES	https://pure.eur.nl/ws/portalfiles/po	Meijs, L., Handy, F., Simons, F. J., & Roza, L. (2020). A social innovation: Addressing relative food insecurity and social exclusion. *VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations* , *31* (5), 894-906.	12								X				
YES	https://www.researchgate.net/public	Mook, L., Handy, F., & Quarter, J. (2007). Reporting volunteer labour at the organizational level: A study of Canadian nonprofits. *Voluntas: International Journal of Voluntary and Nonprofit Organizations* , *18* , 55-71.	16								X				
Request	https://www.researchgate.net/public	Mook, L., Sousa, J., Elgie, S., & Quarter, J. (2005). Accounting for the value of volunteer contributions. *Nonprofit Management and Leadership* , *15* (4), 401-415.	14								X				
YES	https://www.researchgate.net/public	Pestoff, V. (2012). Co-production and third sector social services in Europe: Some concepts and evidence. *Voluntas: International Journal of Voluntary and Nonprofit Organizations* , *23* (4), 1102-1118.	16								X				
NO		Salamon, L. M. (1987). Of market failure, voluntary failure, and third-party government: Toward a theory of government-nonprofit relations in the modern welfare state. *Journal of voluntary action research* , *16* (1-2), 29-49	20								X				
Request	https://www.researchgate.net/public	Tõnurist, P., & Surva, L. (2017). Is volunteering always voluntary? Between compulsion and coercion in co-production. *VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations* , *28* (1), 223-247.	24								X				
YES	https://www.researchgate.net/public	Brudney, J.L. & Meijs, L.C.P.M. (2014). Models of Volunteer Management: Professional Volunteer Program Management in Social Work. Human Service Organizations Management, Leadership & Governance, 38(3), 297-309. DOI: 10.1080/23303131.2014.899281 http://www.tandfonline.com/doi/pdf/10.1080/23303131.2014.899281	12				X	X	X						
YES	https://journals.sagepub.com/doi/full	Arnon, L., Almog-Bar, M., & Cnaan, R. A. (2022). Volunteer Engageability: a Conceptual framework. *Nonprofit And Voluntary Sector Quarterly* , *52* (6), 1633–1659. https://doi.org/10.1177/08997640221132499	26						x						
YES	https://www.academia.edu/7701546	Clary, E. G., Snyder, M., & Ridge, R. (1992). Volunteers' motivations: A functional strategy for the recruitment, placement, and retention of volunteers. Nonprofit Management and leadership, 2(4), 333-350.	17		X				x						
YES	https://www.researchgate.net/public	Compion, S., Meijs, L., Cnaan, R. A., Krasnopolskaya, I., von Schnurbein, G., & Abu-Rumman, S. (2022). Repeat and non-returning volunteers: The promise of episodic events for volunteer recruitment and retention. VOLUNTAS: International Journal o	10			x			x						
YES	http://ndl.ethernet.edu.et/bitstream/	David O Renz, Robert D Herman (2016) ,The Jossey-Bass Handbook of Nonprofit Leadership and Management, DESIGNING AND MANAGING VOLUNTEER PROGRAMS	734						X						
YES	https://link.springer.com/chapter/10.	Güntert, S.T., Wehner, T., Mieg, H.A. (2022). Volunteer Work as a Matter of Motivation. In: Organizational, Motivational, and Cultural Contexts of Volunteering. SpringerBriefs in Psychology. Springer, Cham. https://doi.org/10.1007/978-3-030-92817-9_2	65						X						
YES	https://pure.eur.nl/en/publications/s	Haski-Leventhal, D., Cnaan, R. A., Handy, F., Brudney, J. L., Holmes, K., Hustinx, L., ... & Zrinscak, S. (2008). Students' vocational choices and voluntary action: A 12-nation study. VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations. 19(1). 1-21.	21						X						
YES	https://bmcpublichealth.biomedcentr	Hyde, M. K., Dunn, J., Scuffham, P. A., & Chambers, S. (2014). A systematic review of episodic volunteering in public health and other contexts. BMC Public Health, 14(1). https://doi.org/10.1186/1471-2458-14-992	14						x						
YES	https://repub.eur.nl/pub/136225/Ove	van Overbeeke, P. S., Koolen-Maas, S. A., Meijs, L. C., & Brudney, J. L. (2022). You shall (not) pass: Strategies for third-party gatekeepers to enhance volunteer inclusion. VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations, 33(1), 33-45.	13						X						
YES	https://www.researchgate.net/public	Einolf, C. (2018). Evidence-based volunteer management: a review of the literature, Voluntary Sector Review, 9(2), 153-176. Retrieved Jun 14, 2023, from https://doi.org/10.1332/204080518X15299334470348	23				x	X							
YES	https://www.researchgate.net/public	Brudney, Jeffrey & Nezhina, Tamara. (2012). Evaluating the Volunteer Program: Contexts and Models. The Volunteer Management Handbook: Leadership Strategies for Success: Second Edition. 361-387. 10.1002/9781118386194.ch15.	37					X							
YES	https://www.researchgate.net/public	Culp, III, K. & Nall, M.A. (2001). Evaluating the impact of volunteer programs. The Journal of Volunteer Administration. 19 (4) 2-10.	8					X							
YES	https://www.semanticscholar.org/pa	Haski-Leventhal, D., Meijs, L. C. P. M., & Hustinx, L. (2010). The third party model: enhancing volunteering through governments, corporations and educational institutes. Journal of Social Policy, 39(1), 139–158. https://odfs.semanticscholar.org/3c3c/cc6529e348d80cbb4b96bf202648ea91ecf3.pdf	19					X							
Yes	https://www.tandfonline.com/doi/ep	Jeffrey L. Brudney & Lucas C.P.M. Meijs (2014): Models of Volunteer Management: Professional Volunteer Program Management in Social Work, Human Service Organizations Management, Leadership & Governance, DOI: 10.1080/23303131.2014.899281	12					X							
YES	https://iglcstorage.blob.core.window	Koskela, L. , Tezel, A. & Patel, V. 2019. Theory of Quality Management: Its Origins and History, Proc. 27th Annual Conference of the International Group for Lean Construction (IGLC) , 1381-1390. doi.org/10.24928/2019/0259	9					X							
YES	https://pqm-online.com/assets/files/l	Mauch P. D. (2010). *Quality management : theory and application* . CRC Press.	171					X							
YES	https://www.researchgate.net/public	Safrit, R.. (2012). Evaluating Impact of Volunteer Programs. The Volunteer Management Handbook: Leadership Strategies for Success: Second Edition. 389-408. 10.1002/9781118386194.ch16.	19					X							
YES	https://herearmenia.wordpress.com/	Sallis E. (2009). *Total quality management in education* (3rd ed. reprint). Routledge.	180					X							
YES	https://www.researchgate.net/public	Alexander, J., & Fernandez, K. (2021). The Impact of Neoliberalism on Civil Society and Nonprofit Advocacy. Nonprofit Policy Forum, 12 (2), 367-394.	27				X								
YES	https://www.researchgate.net/public	Meijs, L.C.P.M. & Brudney, J. L. (2007). Winning volunteer scenarios: The soul of a new machine. International Journal of Volunteer Administration, XXIV(6), 68-79. https://www.ijova.org/docs/IJOVA_VOL24_NO6_Meijs.pdf	11				X								
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YES	https://www.cabidigitallibrary.org/do	Meijs, L. C. P. M., & Karr, L. B. (2004). Managing volunteers in different settings: Membership and programme management. *Volunteering as leisure/leisure as volunteering: An international assessment* , 177-193. https://www.cabidigitallibrary.org/doi/pdf/10.5555/20043069398	16				x								
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YES	https://www.ijova.org/docs/FE20121	Studer, S., & Von Schnurbein, G. (2012). Volunteers as unique organisational resources: Conceptualization in practice and management responses: Lessons from Switzerland. International Journal of Voluntary Administration, 19, 40-51. https://www.ijova.org/docs/FE201211_Studer.pdf	10				x								

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YES	https://repository.upenn.edu/cgi/viev	Handy, F., & Brudney, J. L. (2007). When to Use Volunteer Labor Resources? An Organizational Analysis for Nonprofit Management. *Departmental Papers* . https://repository.upenn.edu/cgi/viewcontent.cgi?article=1092&context=spp_papers	20				x								
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